

**Gameplan's Assessment and Support Services  
Fees, Terms and Conditions (1 Jan – 30 Jun 2024)**

Our caring team of consultants employ the latest evidence-based therapies to support our therapy clients and their families as they build their skills and confidence in language, literacy, and learning.

**1. Gameplan Services**

**Assessment services:** a comprehensive, standardised assessment with a Gameplan consultant aimed at identifying individual strengths and areas of challenge. Fees are based on the time taken to complete face to face assessment, any additional surveys, scoring, comprehensive report writing, and client feedback. An estimate of the cost associated with the report will be provided to you prior to the assessment sessions. A detailed report with recommendations for intervention at home and/or school will be provided after the assessment. Assessment fees apply.

**General support services:** administrative, consultancy and/or advocacy services with a Gameplan consultant aimed at, but not limited to, liaising with other professionals, creating specialised resources and/or holiday packages, reviewing documents and parent discussion as required. General support fees apply.

**Social Emotional Learning Programs (group program):** a group session with a Gameplan consultant(s) during each week of the Victorian school term, or school holidays, as scheduled. Sessions will be held at the same day/time for the term (excluding public holidays and last week of Term 4), or school holidays. Program subscription fees apply.

**Therapy services (individual term or intensive program):** a one-to-one session with a Gameplan consultant during each week of the Victorian school term, or school holidays, as scheduled. Sessions will be held at the same day/time for the term (excluding public holidays and last week of Term 4), or as scheduled in the school holidays, unless a make-up session is scheduled. Includes direct and indirect therapy support services. Program subscription fees apply.

**Therapy services (casual):** a one-to-one session with a Gameplan consultant as scheduled. Casual session fees apply.

**Location:** therapy support sessions are delivered at Gameplan, online, or the therapy client's home, school or other suitable location as agreed. Travel fees will apply for all support not delivered at Gameplan, or online. Travel pack subscription fees apply.

**2. Gameplan Service Fees**

We carefully consider our fees compared to those charged by similar practices, our initiatives to ensure the ongoing delivery of best practice intervention, and the value that Gameplan provides our therapy clients and their families.

Gameplan's services will remain competitively priced with the following to apply from 1 Jan – 30 Jun 2024:

<b>Initial Consultation</b>	<b>Fee</b>
Initial communication, meeting, case history and a suggested learning plan. All new therapy clients to complete.	Nil - does not include assessment

Assessment	Fee
<p>Speech Language Pathologist assessment, report, review, and feedback.</p> <ul style="list-style-type: none"> <li>- approx. 10 - 16hrs = \$2,400 - \$3,840 (GST free)</li> <li>- exact hrs to be monitored and invoiced</li> </ul>	<p>\$240 (GST free) per hour or 15min part(s) thereof</p> <p>Speech Language Pathologist</p> <p>\$264 (GST inc.) per hour or 15min part(s) thereof</p> <p>Education Consultant</p> <p>\$290 (GST inc.) per hour or 15min part(s) thereof</p> <p>Director</p> <p>\$190 (GST free) per hour or 15min part(s) thereof</p> <p>Allied Health Assistant</p> <ul style="list-style-type: none"> <li>- deposit payment required</li> </ul>
General Support	Fee
<p>Administrative, consultancy and/or advocacy services, as determined by the Gameplan consultant.</p>	<p>\$240 (GST free) per hour or 15min part(s) thereof</p> <p>Speech Language Pathologist</p> <p>\$264 (GST inc.) per hour or 15min part(s) thereof</p> <p>Education Consultant</p> <p>\$290 (GST inc.) per hour or 15min part(s) thereof</p> <p>Director</p> <p>\$190 (GST free) per hour or 15min part(s) thereof</p> <p>Allied Health Assistant</p>
Social Emotional Learning Programs	Fee
<p><b>BIG Thinkers (6 – 9yo)</b> <b>ConnX (10 – 14yo)</b></p> <ul style="list-style-type: none"> <li>- session on same day/time</li> <li>- runs for duration of school term</li> <li>- public holidays and last week Term 4 excluded</li> </ul>	<p>\$1,240 (GST free) per term</p> <ul style="list-style-type: none"> <li>- group program subscription fee</li> <li>- based on 10-week term</li> <li>- less public holidays if applicable</li> </ul> <p>Children joining Gameplan for the first time may require a pre-program assessment. Assessment fees apply.</p>
<p><b>ConnX Minecraft Missions</b></p> <ul style="list-style-type: none"> <li>- session on same day/time</li> <li>- runs for duration of school term</li> <li>- public holidays and last week Term 4 excluded</li> </ul>	<p>\$1,365 (GST free) per term</p> <ul style="list-style-type: none"> <li>- group program subscription fee</li> <li>- based on 10-week term</li> <li>- less public holidays if applicable</li> </ul> <p>Children joining Gameplan for the first time may require a pre-program assessment. Assessment fees apply.</p>
<p><b>BIG Thinkers Game-On! (Holiday Program) (6 – 9yo)</b> <b>ConnX Gamers (Holiday Program) (10 – 14yo)</b></p> <ul style="list-style-type: none"> <li>- session on same time x 6 days</li> <li>- runs during school holidays</li> </ul>	<p>\$1,480 (GST free) per program</p> <ul style="list-style-type: none"> <li>- group program subscription fee</li> <li>- based on 6 x 90min sessions</li> </ul>
<p><b>Gameplan PEERS</b></p> <ul style="list-style-type: none"> <li>- session on same day/time</li> <li>- runs of over 2 terms</li> <li>- public holidays and last week Term 4 excluded</li> </ul>	<p>\$5,650 (GST free)</p> <ul style="list-style-type: none"> <li>- 2 participants: adolescent/young adult and parent</li> <li>- group program subscription fee</li> <li>- based on 16-week (2x term) program</li> </ul>

<b>Therapy (Speech Language Pathologist)</b>	
<p><b>Individual Program (Term)</b> Direct therapy support services</p> <ul style="list-style-type: none"> <li>- session on same day/time</li> <li>- runs for duration of school term</li> <li>- public holidays and last week Term 4 excluded</li> </ul> <p>Indirect therapy support services</p> <ul style="list-style-type: none"> <li>- pre-session preparation inc. planning and resourcing</li> <li>- post-session verbal feedback</li> <li>- post-session written feedback (progress notes), and homework (if applicable)</li> <li>- communication b/w sessions</li> </ul>	<p>\$2,080 (GST free) per term</p> <ul style="list-style-type: none"> <li>- term program subscription fee</li> <li>- based on 50min direct support therapy session</li> <li>- based on 10-week term</li> <li>- less public holidays if applicable</li> <li>- plus travel pack subscription fee if applicable</li> </ul>
<b>Therapy (Speech Language Pathologist)</b>	
<p><b>Individual Program (Intensive)</b> Direct therapy support services</p> <ul style="list-style-type: none"> <li>- agreed # of sessions (minimum 4)</li> </ul> <p>Indirect therapy support services</p> <ul style="list-style-type: none"> <li>- pre-session preparation inc. planning specialist, and individualised resources</li> <li>- post-session verbal feedback</li> <li>- short report with recommendations at end of intensive block</li> <li>- email communication between sessions, and homework (if applicable)</li> </ul>	<p>\$208 (GST free) per 50min</p> <ul style="list-style-type: none"> <li>- session length from 50mins to 2hrs</li> <li>- deposit payment required</li> <li>- plus travel fee if applicable</li> </ul>
<p><b>Casual session (50 minutes)</b> Direct and indirect therapy support services</p>	<p>\$240 (GST free) per session</p> <ul style="list-style-type: none"> <li>- plus travel fee if applicable</li> </ul>
<b>Therapy (Allied Health Assistant)</b>	
<p><b>Term Program – Individual (50 minutes)</b></p> <ul style="list-style-type: none"> <li>- session on same day/time</li> <li>- under the supervision of senior Gameplan consultant</li> <li>- includes Direct and Indirect therapy support</li> <li>- runs for duration of school term</li> <li>- public holidays and last week Term 4 excluded</li> </ul> <p>Indirect therapy support services</p> <ul style="list-style-type: none"> <li>- pre-session preparation inc. planning and resourcing</li> <li>- post-session verbal feedback</li> <li>- post-session written feedback (progress notes), and homework (if applicable)</li> <li>- communication b/w sessions</li> </ul>	<p>\$1,650 (GST free) per term</p> <ul style="list-style-type: none"> <li>- subscription fee</li> <li>- based on 10-week term</li> <li>- less public holidays if applicable</li> <li>- plus travel pack subscription fee if applicable</li> </ul>
<p><b>Casual session (50 minutes)</b> Direct and indirect therapy support services</p>	<p>\$190 (GST free) per session</p> <ul style="list-style-type: none"> <li>- plus travel fee if applicable</li> </ul>

<b>Therapy (Education Consultant)</b>	
<p><b>Term Program (50 minutes)</b></p> <ul style="list-style-type: none"> <li>- session on same day/time</li> <li>- includes Direct and Indirect therapy support</li> <li>- runs for duration of school term</li> <li>- public holidays and last week Term 4 excluded</li> </ul> <p>Indirect therapy support services</p> <ul style="list-style-type: none"> <li>- pre-session preparation inc. planning and resourcing</li> <li>- post-session verbal feedback</li> <li>- post-session written feedback (progress notes), and homework (if applicable)</li> <li>- communication b/w sessions</li> </ul>	<p>\$2,288 (GST inc.) per term</p> <ul style="list-style-type: none"> <li>- subscription fee</li> <li>- based on 10-week term</li> <li>- less public holidays if applicable</li> <li>- plus travel pack subscription fee if applicable</li> </ul>
<p><b>Casual session (50 minutes)</b></p> <p>Direct and indirect therapy support services</p>	<p>\$264 (GST inc.) per session</p> <ul style="list-style-type: none"> <li>- plus travel fee if applicable</li> </ul>

<b>Therapy (Director)</b>	
<p><b>Term Program (50 minutes)</b></p> <ul style="list-style-type: none"> <li>- session on same day/time</li> <li>- includes Direct and Indirect therapy support</li> <li>- runs for duration of school term</li> <li>- public holidays and last week Term 4 excluded</li> </ul> <p>Indirect therapy support services</p> <ul style="list-style-type: none"> <li>- pre-session preparation inc. planning and resourcing</li> <li>- post-session verbal feedback</li> <li>- post-session written feedback (progress notes), and homework (if applicable)</li> <li>- communication b/w sessions</li> </ul>	<p>\$2,596 (GST inc.) per term</p> <ul style="list-style-type: none"> <li>- subscription fee</li> <li>- based on 10-week term</li> <li>- less public holidays if applicable</li> <li>- plus travel pack subscription fee if applicable</li> </ul>
<p><b>Casual session (50 minutes)</b></p> <p>Direct and indirect therapy support services</p>	<p>\$290 (GST inc.) per session</p> <ul style="list-style-type: none"> <li>- plus travel fee if applicable</li> </ul>

<b>Other</b>	
<p><b>Travel</b></p> <ul style="list-style-type: none"> <li>- time for Gameplan Consultant return trip from/to Gameplan per therapy session (in 15min part(s) thereof)</li> </ul>	<p>\$136.40 (GST inc.) per hour or 15min part(s) thereof</p> <ul style="list-style-type: none"> <li>- travel or travel pack subscription fee as applicable</li> </ul>
<p><b>Discounts</b></p> <ul style="list-style-type: none"> <li>- Term program subscription payment (available until end of week 3 of school term)</li> </ul>	<p>5%</p>
<p><b>Service delivery</b></p> <ul style="list-style-type: none"> <li>- NDIS Administration</li> </ul>	<p>10%</p>
<p><b>Card payment merchant fee</b></p> <ul style="list-style-type: none"> <li>- Card payments via Gameplan's Xero-issued invoices               <ul style="list-style-type: none"> <li>- Payment initiated by Client and/or Gameplan</li> </ul> </li> <li>- Card payments and direct debits via Gameplan's term program subscription platform</li> </ul>	<p>1.80%</p> <p>nil</p>

### **3. Confirming a Term Program Session Day/Time**

Term Program session days/times have limited availability. Term Program clients must confirm their therapy client term program, and payment terms, prior to the commencement of each school term via the purchase of a relevant Gameplan subscription(s). Gameplan reserves the right to re-allocate the applicable session day/time to another therapy client if this condition is not met.

### **4. Failing to Attend an Individual Program Session (Cancelled Make-Up Session)**

Individual Program therapy clients who fail to attend a scheduled session are not entitled to a credit adjustment. An Individual Program session cancelled with more than 24 hours' notice can be re-scheduled as a make-up session, only 1 per term. A 'cancelled' make-up session will be as scheduled with a Gameplan consultant, during the term, only if available as determined by the Gameplan consultant. If unused, a 'cancelled' make-up session does not roll-over to the following term and credit will not be given. 'Cancelled' make-up sessions are only available during the term and cannot be held in the school holiday period.

### **5. Failing to Attend a Group Program Session**

Group Program therapy clients who fail to attend a scheduled session are not entitled to a credit adjustment.

### **6. Injuries, Sickness and Term Holidays**

If a Program therapy client is sick or injured for 3, or more, consecutive weeks then a 50% credit adjustment for the sessions missed will apply. Gameplan will retain the remaining 50% of the fee to hold the applicable session day/time until the therapy client is able to return to regular sessions.

If a Program therapy client is planning a holiday for 3, or more, consecutive weeks, and Gameplan is notified in writing before the beginning of the applicable school term, then a 50% credit adjustment for the sessions missed will apply. Gameplan will retain the remaining 50% of the fee to hold the applicable session day/time until the therapy client is able to return to regular sessions.

If a Gameplan Consultant is sick, injured, away on holidays, or unavailable, then Gameplan will arrange an alternate consultant. If an alternate consultant is unavailable, then a make-up session can be scheduled with the Gameplan Consultant either during the term or within the school holiday period, or a 100% credit adjustment for the session(s) missed can apply. No refunds will be available. Refer to Gameplan's 'Sickness Policy' for other relevant terms and conditions.

### **7. Cancelling a Program Subscription**

Individual and Group Program session days/times have limited availability. Based on independent medical advice, and as agreed with Gameplan's Director, a Term Program can be cancelled. A 3-week notice period applies.

### **8. Deposit Payment**

A deposit payment is required for Gameplan's Assessment and Intensive Program services and some Holiday Programs. A cancellation more than one week before the first scheduled session will receive a 100% credit note to the value of the deposit payment. A cancellation less than one week before the first scheduled session will receive a 50% credit note to the value of the deposit payment.

### **9. Gameplan Term Program Dates 2024**

Term 1: Mon 29 Jan – Fri 29 Mar

Term 2: Mon 15 Apr – Fri 28 Jun

Term 3: Mon 15 Jul – Fri 20 Sep

Term 4: Mon 7 Oct – Fri 13 Dec

## 10. Victorian Public Holidays 2024

New Year's Day Holiday: Mon 1 Jan	Australia Day: Fri 26 Jan
Labour Day: Mon 11 Mar	Good Friday: Fri 29 Mar
Day following Good Friday: Sat 30 Mar	Easter Sunday: Sun 31 Mar
Easter Monday: Mon 1 Apr	Anzac Day: Thu 25 Apr
King's Birthday: Mon 10 Jun	AFL Grand Final Friday: Fri 27 Sep
Melbourne Cup Day: Tue 5 Nov	Christmas Day Holiday: Wed 25 Dec
Boxing Day: Thu 26 Dec	

## 11. Gameplan Term Program Days 2024

Mon:	Term 1 = 8	Term 2 = 10	Term 3 = 10	Term 4 = 10	Total = 38
Tue:	Term 1 = 9	Term 2 = 11	Term 3 = 10	Term 4 = 9	Total = 39
Wed:	Term 1 = 9	Term 2 = 11	Term 3 = 10	Term 4 = 10	Total = 40
Thu:	Term 1 = 9	Term 2 = 10	Term 3 = 10	Term 4 = 10	Total = 39
Fri:	Term 1 = 8	Term 2 = 11	Term 3 = 10	Term 4 = 10	Total = 39

## 12. Payment Terms: Term Program Subscription and Additional Sessions

Term Program clients must confirm their term program subscription prior to the commencement of each school term via the purchase of a relevant Gameplan subscription(s). For example, a typical 'Term Program: Therapy (Speech Language Pathologist)' subscription fee = \$2,080 (GST free). This is based on a 10-week school term. All term subscriptions will consider the number of days per term as detailed. Travel pack subscription fees (15min part(s) thereof) and NDIS administration service delivery fee will apply if applicable.

Weekly, monthly, or term-based (5% payment discount offered up until the end of week 3 of school term) pre-payment options will be offered for each Term Program subscription.

Any additional charges throughout the term – such as general support services, assessments, additional therapy session(s) held in addition to the relevant term program subscription, meetings, or travel – will be invoiced to the Term Program Client. If a scheduled term program session is used for another support activity with a different service fee, such as an assessment, then the difference in fee will be invoiced to the Term Program Client.

All card payments via Gameplan's Xero-issued invoices, whether made by a Term Program client and/or Gameplan, will incur a payment card merchant fee. Card payments and direct debits via Gameplan's term program subscription platform will not incur a merchant fee.

Any additional charges that remain outstanding for more than 21 days will be charged to the Term Program client payment card, as provided to Gameplan, either via Gameplan's Consent Form, term program subscription platform, or other means. This may include any costs associated with recovery of debt.

If a Term Program Client has not purchased the relevant term program subscription by the end of week 3 of school term, then:

- Gameplan will automatically process all outstanding term program subscriptions, with payment frequency details as per the previous term (if payment fails as per the previous term frequency, Gameplan will amend the payment frequency as required); or
- Gameplan reserves the right to re-allocate the applicable session day/time to another therapy client.

### **13. Available Rebates and Funding Programs: NDIS, Private Health Funds, and Medicare**

Gameplan is eligible to provide supports and services to NDIS participants who are self-managed and plan-managed.

Private Health Insurance rebates are available for services provided by our Speech Language Pathologists. Consult your health fund to obtain details on the rebate amount for speech pathology consultations and the maximum amount you can claim per person or family in a calendar year.

Medicare funding is available for eligible therapy clients via the Medicare Items for Chronic Disease Management (CDM) (formerly Enhanced Primary Care (EPC)).

Upon request, Gameplan will provide clients with detailed invoices and receipts to satisfy any rebate fulfilment requirements. Gameplan's Term Program subscription fee invoice layout will not satisfy the rebate fulfilment requirements.

V2.2 as at 6 Mar 2024